



BSB51915 Diploma of Leadership and Management

Are you an experienced professional?

You will need highly developed skills to be effective in your role and add value to your organisation.



If you are looking to manage a business or gain additional skills and knowledge for the current business you are managing then this is the qualification for you. This qualification targets the development of higher level skills across the management of the three key elements of any business operation in any industry - PEOPLE, PRODUCT and PROCESS.

Talk to us about this exciting opportunity today!

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Registered Provider Number: 90456

Course Description

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts. Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements. They plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.

Entry Requirements

There are no entry requirements or pre-requisites for this course.

Course Delivery/Duration

The course will be delivered over a 12 month period including:

- Five x 1 day face to face trainer led workshops alternating with;
- Six x 2 hour webinars/teleconferences
- Trainer supported, self directed learning activities
- Web resources
- Workplace based learning activities

Students will be provided with:

- Textbook
- Student guides
- Online learning portal access

Due to the blended delivery approach, students are required to have access to a computer and have basic computer skills.

Please feel free to talk to us about flexible delivery options

Course Structure

Core Units

BSBLDR501	Develop and use emotional intelligence
BSBMGT517	Manage operational plan
BSBLDR502	Lead and manage effective workplace relationships
BSBWOR502	Lead and manage team effectiveness

Elective Units

BSBCUS501	Manage quality customer service
BSBHRM405	Support the recruitment, selection and induction staff
BSBFIM501	Manage budgets and financial plans
BSBMGT502	Manage people performance
BSBMGT516	Facilitate continuous improvement
BSBPMG522	Undertake project work
BSBRISK501	Manage risk
CHCORG501B	Facilitate workplace change and innovation

Please note: Electives may change, depending on a particular organisational need.

Talk to us today!

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